



# Accessibility Statement

## Introduction

The Lodge Trust Country Park is set in ten acres of meadowland with two holiday log cabins and our Country Café, all of which have disabled access.

We also cater for touring caravans and motorhomes on two separate sites; the Caravan and Motorhome Club Certified Location (CL) and the Camping and Caravanning Club Certified Site (CS). We strive to ensure all visitors can enjoy the accommodation, facilities and surroundings within our park. We will be pleased to help in any way we can, either whilst you are planning your visit or during your stay.

## Pre-Arrival

- We have a comprehensive website which includes external and internal photos of the cabins, our location and information on the local area. [www.lodgetrust.org.uk](http://www.lodgetrust.org.uk)
- A copy of our accessibility statement is available both on our website and in the welcome pack held in each cabin.
- Enquiries can be made by telephone, letter or email:  
Tel: 01572 767234; email: [bookings@lodgetrust.org.uk](mailto:bookings@lodgetrust.org.uk)
- Our brochure, which is available in large print on request, also contains a floor plan of the cabin layout. Both cabins are identical.
- Oakham railway station and bus station are six miles away.
- Local buses pass our main gate and will stop here if requested to.

## Arrival and Car Parking Facilities

- Reception is on-site but please go straight to your cabin, which is down the main drive and to the right.
- Each cabin has an accessible parking bay alongside it. The hardstanding is 4.6m wide and allows for rear access to vehicles.
- All facilities are signposted clearly with brown writing on a cream background.
- There is a car park and designated parking area for the disabled and elderly by the entrance to the café.

## Public Areas – WC

- Not Applicable.

## Country Café

- 6 accessible parking bays outside the café main entrance, each is 3.5m wide.
- Access to the café is by a paved ramp 5.5m long and then on to a wooden veranda with 4cm step at the door opening. The single door has a 1m clear opening.
- The inside of the Café is all on one level. Tables and chairs can be moved on request.
- There is room inside the café for a wheelchair to manoeuvre.
- Large print menus are available on request.
- Staff will give assistance if required.



- There is a disabled access WC inside the café. The room is (2.5m x 1.5m) with a 92cm outward opening door.
- Facilities: The toilet is 47cms high. Both the toilet and hand basin have grab rails fitted either side.

### **Holiday Log Cabins: *Swallow* and *Badger***

Both our holiday cabins are wheelchair friendly and are in close proximity to our Country Café.

- Each cabin has an accessible parking bay next to it which is 4.6m wide and allows for front, rear and side access to vehicles.
- Both cabins are identical inside, but the entrance ramps are different lengths:

#### **Swallow Cabin**

- Dogs are allowed in Swallow Cabin only and by arrangement when booking.
- The main entrance to Swallow is via a ramp with handrails each side 90cm high and made of treated wood.
- The surface of the ramp is wooden with grooves and is regularly treated with a non-slip coating.
- The ramp incline is no more than 1in12, it is 4.5m long to the corner turn and then 8.5m further to cabin entrance. The ramp is 2m wide.

#### **Badger Cabin**

- The main entrance to Badger is via a ramp with handrails each side 90cm high and made of treated wood.
- The surface of the ramp is wooden with grooves and is regularly treated with a non-slip coating.
- The ramp incline is no more than 1in12, 8.5m long and 2m wide.

#### **BOTH SWALLOW AND BADGER CABINS**

- The entrance door is 83.8cm wide.
- The entrance lobby is 1.7 m x 1.5m leading to a hallway via a 90cm wide sliding door.
- There is a 1.5m turning circle in the hallway.
- Lobby has vinyl flooring.
- Hallway has short pile carpet.
- Both cabins have thermostatic electric wall heaters placed at a height to allow for easy adjustment of settings.

#### **Bedrooms**

- There are two bedrooms – one double bedroom and one twin bedroom in each cabin.
- The double room has an 82.6cm wide door. There is a turning circle in this room of 1.5m.
- From the double room there is access to the wet room via a 90cm wide sliding door.
- The twin room has an 82.6cm door with 1.2m free space between the beds.
- All beds are 56cm high.
- Bedding is all hypoallergenic. All beds are made up in advance of your arrival.
- Short pile carpet are in all the bedrooms.

#### **Wet Room and WC can be en-suite or shared**

- In each cabin there is a wet room with a white ceramic hand basin, white ceramic disabled WC. There are grab rails either side to the WC, there is a level entry shower, a shower seat and grab rails.
- The flooring is non-slip.
- The wet room is en-suite to the double room and also has a door to the main corridor.
- There is a turning circle of 1.5 metres in each unit.

#### **Self-Catering Kitchen**

- Standard height base and wall units, 83cm high.
- Sink is 83cm high.
- Dishwasher is 80cm high.
- Table 78cm high with under space of 73cm.
- Chairs are provided in the kitchen area, all without arms.
- There is turning circle space in the kitchen area of at least 1.5 metres.
- Vinyl flooring.

#### **Living Area**

- The lounge is spacious and integrated with the kitchen facilities. There is one 2-seater sofa and one 3-seater sofa with arms.
- Long, low coffee table.
- Thermostatic electric wood-burner effect fire.
- Short pile carpet.
- Each cabin has a television. Teletext and subtitles are available.

#### **Additional Information**

- Level access to veranda which is 2.4m deep, with a round outdoor table and four outdoor chairs all with arms.
- Both cabins are non-smoking units.

#### **Grounds**

- There is a third of a mile country walkway around the site which has a level firm surface suitable for wheelchairs.
- The ten acre park site is quite level but we do warn people to be aware that there may be rabbit holes on the grassed areas.

#### **Caravan and Motorhome Club Certified Location (members only)**

- We have five hard-standings for caravans or motorhomes.
- All bookings and payments are made via the website.
- The site has a fresh water tap next to the first pitch on the left-hand side and a chemical toilet emptying point.
- We do not have a shower or toilet block.
- Rubbish and recycling bins are about 50m from the CL.



- The Country Café on site is in close proximity to the CL.
- Staff will be happy to advise on the location and suitability for your requirements, on enquiry.
- Dogs are welcome on site on a lead.

**Camping and Caravanning Certified Site. (members only)**

- This site is not on the Lodge Country Park itself, but is situated slightly to the west of the main Lodge building.
- This is a level grass site with just 2 hard-standings and 3 grass pitches.
- All bookings and payments are made via the website.
- Rubbish and recycling bins are on the site.
- The chemical toilet emptying point is 40m away.
- Access to The Country Café from this site, for pedestrians, is along a gravel roadway for 50m, down a paved ramp, 24m, which is on a slight incline and takes you around to the main entrance of the Café.

**Additional Information**

- Internet access is available on the site. Login passwords are available.
- Mobile phone coverage is fairly good in this area, but there may be spots where signal is poor.
- There is a public telephone (card only) in the village of Market Overton but in an emergency, please contact Reception during opening hours (8.30am-5pm). Outside these hours, please contact 01572 767234.
- The on-site team have undertaken Disability Awareness Training and will be pleased to help with your requirements.